Elijah T. Abney

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EDUCATION	*Bachelor of Science*, Computer Science	2015-2019
	Rensselaer Polytechnic Institute, Troy, NY	

COMPUTER SKILLS

Programming Languages: C, C++, Java, Python
Programs: Adobe Creativity Suite, Microsoft Office
Operating Systems: Microsoft Windows, Unix

EXPERIENCE

Rensselaer Polytechnic Institute Help Desk Consultant 2017-Present

Rensselaer Polytechnic Institute, Troy, NY

- Troubleshoot and fix software issues with university supported applications.
- Facilitate large-scale hardware distribution and support.
- Provide phone support for remote users.

Rackspace Mentorship 2012-2015

Rackspace Hosting, San Antonio, TX

- Mentored in Cyber Security best practices
- Mentored in Information Technology principles including the OSI Model
- Instructed peers in Cyber Security procedures and automation

The Law Office of Brendan Duganne 2013

San Antonio, TX

- Designed and implemented a business management system to make job processes more efficient.
- Troubleshot hardware and software issues with existing systems.

PROJECTS

GitHub: Abneyus

Morse Keyboard 2017

Open Source Android App

- Android input method that simulates a morse code environment. Supports modern conventions such as emoji.

ModSync 2016

Open Source Python Application

- Python program that leverages FTP, HTTP, and MongoDB technologies to sync directories between systems.

CERTIFICATIONS *Network+ Certified* 2015

San Antonio, TX

- Verifies proficiency with the skills and knowledge to build, manage, and protect data networks.